

Everything Cold Enterprise – Terms of Service

1. Agreement to Terms

By engaging the services of Everything Cold Enterprise (“ECE”), you agree to be bound by these Terms of Service. These terms apply to all customers, clients, and partners engaging with ECE for sales, repairs, installation, or maintenance services.

2. Services Provided

ECE offers the following services:

- Installation, maintenance, and repair of Central, Split, and Car Air-Conditioning systems
- Cold Store design, conversion, and construction
- Solar panel installation and servicing
- Sale and repair of electric vehicles
- Aluminum Composite Panel (Aluco Bond) cladding
- Procurement and supply of related equipment

3. Quotations & Pricing

- All service quotations are valid for 14 days unless otherwise stated.
- Prices are subject to change based on market conditions, availability of materials, or scope changes.
- Any additional costs due to changes in the project scope will be communicated and approved before proceeding.

4. Payments

- A minimum deposit of 50% is required before the commencement of work.
- Full payment must be made upon completion unless otherwise agreed.
- ECE reserves the right to suspend services for late or non-payment.

5. Cancellations & Refunds

- Cancellations must be made in writing at least 48 hours before the scheduled start time.
- Refunds (where applicable) will be processed minus any costs incurred.
- Deposits may be non-refundable if materials have already been procured.

6. Warranty

- ECE offers a standard 6-month service warranty on repairs and installations, unless otherwise specified.
- The warranty does not cover damages caused by user negligence, third-party interference, or natural disasters.
- Manufacturer warranties apply where applicable to supplied equipment.

7. Liability

- ECE shall not be held liable for indirect, incidental, or consequential damages arising from the use of our services.
- Clients are responsible for ensuring access to the site and a safe working environment.
- ECE is insured and complies with all relevant safety standards and regulations.

8. Confidentiality

- All client information and project details are kept confidential and used solely for the provision of services.
- ECE will not share client data with third parties without consent unless required by law.

9. Force Majeure

ECE shall not be liable for any delay or failure in performance due to events beyond its reasonable control, including but not limited to acts of God, power failures, equipment malfunctions, or civil unrest.

10. Governing Law

These Terms are governed by the laws of the Republic of Ghana. Any disputes shall be resolved in the jurisdiction of Accra, Ghana.

11. Contact

Everything Cold Enterprise

📍 DVLA Premises, Weija, Adjacent to Ghana Fire Service, Accra

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